

**Parent(s) Information:**

**NAME(S):** \_\_\_\_\_  
**ADDRESS:** \_\_\_\_\_  
**CITY/STATE/ZIP:** \_\_\_\_\_  
**HOME PHONE:** \_\_\_\_\_ **CELLPHONE:** \_\_\_\_\_  
**WORK PHONE:** \_\_\_\_\_ **EMAIL:** \_\_\_\_\_



**Pet Boutique  
Grooming  
614-680-2800**

**Pet Information:**

**NAME:** \_\_\_\_\_ **BREED:** \_\_\_\_\_  
**COLOR:** \_\_\_\_\_ **BDAY (MM/DD/YYYY):** \_\_\_\_\_ **Age:** \_\_\_\_\_  
**MALE / FEMALE** \_\_\_\_\_ **SPAYED / NEUTERED : YES / NO** \_\_\_\_\_  
**Health Concerns/Special Needs/Allergies:** \_\_\_\_\_

**Rabies Expiration Date:** \_\_\_\_\_

**Emergency Contact Information (Family or Friend):**

**NAME:** \_\_\_\_\_  
**PHONE:** \_\_\_\_\_ **CITY/STATE/ZIP:** \_\_\_\_\_

**Veterinary Information:**

**NAME:** \_\_\_\_\_  
**PHONE:** \_\_\_\_\_ **CITY/STATE/ZIP:** \_\_\_\_\_

*Every Client will be asked to read and sign Bark Avenue Pet Boutique Grooming's Policy Agreement prior to any grooming services being performed.*

**Client hereby entrusts pet(s) to Bark Avenue Pet Boutique Grooming (noted as Bark Avenue hereafter) for the purpose of grooming services.**

**PAYMENT INFORMATION**

Payment is due at time of service. Bark Avenue accepts cash, check or card. Checks returned NSF WILL incur a fee of \$35, plus any fee our bank may charge. No further service will be provided until fee is paid.

**REGULAR APPOINTMENTS RECOMMENDED**

We highly recommend grooming your dogs on a regular schedule. Our appointments are offered every 2, 4, 6 or 8 weeks. Pre-booking your appointments is the only way to ensure we can groom your dog, otherwise we cannot guarantee availability. If you elect to go on a recurring schedule, you will be removed from the schedule after the second cancellation or rescheduling and you will need to call in to set up your appointments. This helps us to allow our scheduling process to run smoother.

**MATTED OR NEGLECTED COAT**

Excessive de-matting is a painful, time-consuming and costly procedure that causes extreme discomfort and can aggravate, or cause skin problems. Client is aware that neglect of the pet's coat can be cause for problems after grooming such as clipper/brush irritation. If Client's pet does not remain still accidents can happen such as, cuts, nicks, etc. from clippers or scissors. However, it is at Bark Avenue's discretion to determine if it is safe for the pet to be de-matted, if not, a "shave-down" of the pets coat will be completed. Shaving your pet may dramatically change your pet's appearance and the hair will be very close to the skin. This may expose pre-existing skin conditions. Client's pet will receive a shave down & start over (ADDITIONAL FEE for shave down.) Closely shaved pets are also prone to sunburn & should either have sun screen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases pets may also exhibit brief behavioral changes. In certain breeds & coat types, the coat may not grow back the same. Removing a heavily matted coat includes the risk of nicks, cuts and/or abrasions due to moles, warts or skin folds trapped in the mats. Heavy matting can also trap moisture near the pet's skin which can cause mold, fungus, bacteria or skin irritations that exist prior to the grooming process. The after-effects of mat removal procedures may include itchiness, skin redness, self-inflicted irritations or abrasions, or failure of hair to re-grow. Client is responsible for the condition of the pet's coat and will not hold Bark Avenue responsible in the event of adverse effects of mat removal.

### **CURRENT VACCINATIONS/VETERINARY INFORMATION**

Your pet's safety is first at Bark Avenue. We require a current rabies vaccination expiration date before any grooming services will be performed. Proof of Rabies Vaccination shall be provided to Bark Avenue upon request as well as current Veterinarian information.

### **SAFETY/DOG BEHAVIOR**

Client must inform us prior to grooming if your pet has bitten someone or has aggressive tendencies. Bark Avenue will not accept any aggressive dog. If false representations about the pet's behavior were made when asked during booking of an appointment, we will discontinue services and Client will still be responsible for the full grooming charge. Client will be liable for any bites or any property damage caused by their pet(s). For Groomer's safety as well as your pets, It's A Dog's World has the right to refuse service in the event of a pet that cannot be handled safely. **FOR OVERLY AGGRESSIVE OR OVERLY STRESSED PETS, BARK AVENUE WILL NOT BE ABLE TO MAINTAIN YOU AS A CLIENT.**

### **SENIOR PETS AND PETS WITH HEALTH ISSUES**

Grooming procedures sometimes can be stressful, especially for a senior pet or a pet with health problems. Senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. Bark Avenue will not be responsible for accident or injury to an elderly or health-compromised pet during their grooming.

### **FLEA/TICK INFESTATION/SALON SANITATION**

Flea and tick infestation cannot be tolerated. Client is responsible for keeping their pet(s) flea and tick free. If a flea or tick is found on your pet, Bark Avenue will administer a flea and tick shampoo to eradicate the fleas in order to maintain salon sanitation. If Bark Avenue finds an infestation of fleas or ticks on a pet, an additional \$75 de-bug cleaning fee will be added in addition to the groom fee for this service. There may be side effects, including, but not limited to allergic reactions, which may result from the manufacturer recommended usage of said products, which Client agrees that Bark Avenue will not be held responsible for. Additionally, Client is also aware that any such treatments are not guaranteed to be one hundred (100%) effective.

### **PRE-EXISTING CONDITIONS**

Occasionally, grooming can expose a hidden medical problem or aggravate a current one. This can occur during or after grooming and may require immediate medical attention. In the best interest of your pet, Client designates Bark Avenue, as agent and understands that if Bark Avenue is unable to contact Client first, then Bark Avenue, in its sole discretion, may engage the services of a veterinarian at Client's expense.

### **PICTURES**

Client consents that Bark Avenue may take pictures of your pet, before and after grooming, and utilize the same for their website, social media for any and all and/or advertising purposes at Bark Avenue's discretion.

**Client affirms they are the rightful legal owner, or care giver to the pet for which services are rendered.**

*I, the undersigned, understand and agree to the above terms for the grooming and maintenance of my pet(s). In consideration of the grooming services, I agree to hold Bark Avenue harmless from any and all damage, loss, or claims to pet, personal or real property. I acknowledge that the interpretation of this provision is to be read in the broadest sense possible and encompasses any real or perceived negligence and all acts performed reasonable within the scope of service by Bark Avenue, its agents, its employees or representatives. The terms, special services or handling shall include but are not limited to emergency veterinarian services in the event I am not available.*

*I authorize Bark Avenue and/or agent thereof to act as my agent in the event emergency veterinarian services, boarding, caretaking, and/or transportation is necessary and agrees to pay all costs. Any/all damages, loss or claim shall include, but not be limited to death, injury, or shock. Said pre-existing conditions shall include, but not be limited to advanced age, extreme nervousness, neurosis, illness, previous injury, skin or coat conditions, or medical conditions.*

*I, the undersigned, have read, understand and agree to the above terms and my rights and obligations for grooming and maintenance as stated in the agreement for the services of pet grooming through Bark Avenue.*

**Clients Name (print)** \_\_\_\_\_ **DATE** \_\_\_\_\_

**Client's Signature** \_\_\_\_\_